

Product Warranty and Guarantee

Multipure International Dedication to Excellence... Triple Guarantee

90 Days - Satisfaction Guaranteed

If, for any reason, you are not completely satisfied with your Multipure Drinking Water System, Multipure will refund 100% of the purchase price.*

Lifetime Warranty on Stainless Steel & Plastic Housing

*The exterior stainless steel housing and plastic housing (canister) is warranted for use and will be repaired or replaced at NO CHARGE**.*

12 Months - Accessories Warranty

All exterior hoses and attachments are warranted for use and will be repaired or replaced at NO CHARGE.



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Proof of Purchase Required (warranty begins from the date of purchase)

** Shipping and handling fees excluded.*

*** Provided that filter has been replaced at least once a year.*

Warranty and Guarantee - Other Items

**Multi-Pure's Warranty/Refund Policy on Items other than Multi-Pure's Drinking Water Systems.
For our Drinking Water Systems, please see previous page.**

Aquagrow/Aquashower/ Aquasplash

Warranty: 12 months
Return policy: 90 days

Bottle-less Water Coolers:

Warranty: 1 year full system, 3 year
on cooling system (compressor,
thermostat, etc.), Lifetime Warranty
on MP750SI housing
Return policy: 90 days

Emergency Kit:

Warranty: N/A
Return policy: 30 days;
all items must be returned and
unopened

Faucets:

Warranty: 30 days
Return Policy: 30 days

Hose and Diverter Valve:

Warranty: 12 months
Return Policy: N/A

Parts:

Warranty: N/A
Return Policy: 30 days

Replacement Filters:

Warranty: 30 days
Return policy: N/A

Sales Aids:

Warranty: N/A
Return Policy: 30 days; only if
package is unopened

Wriggle:

Warranty: 30 days
Return policy: N/A

Vitalic and Blender Bottle:

Warranty: 30 days
Return policy: N/A

Note: On the return policy, customer will receive refund minus the shipping and handling fees paid.